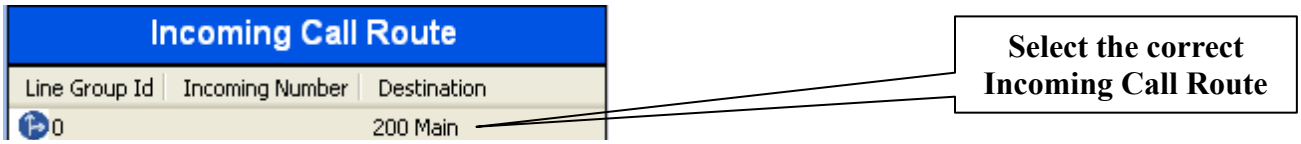
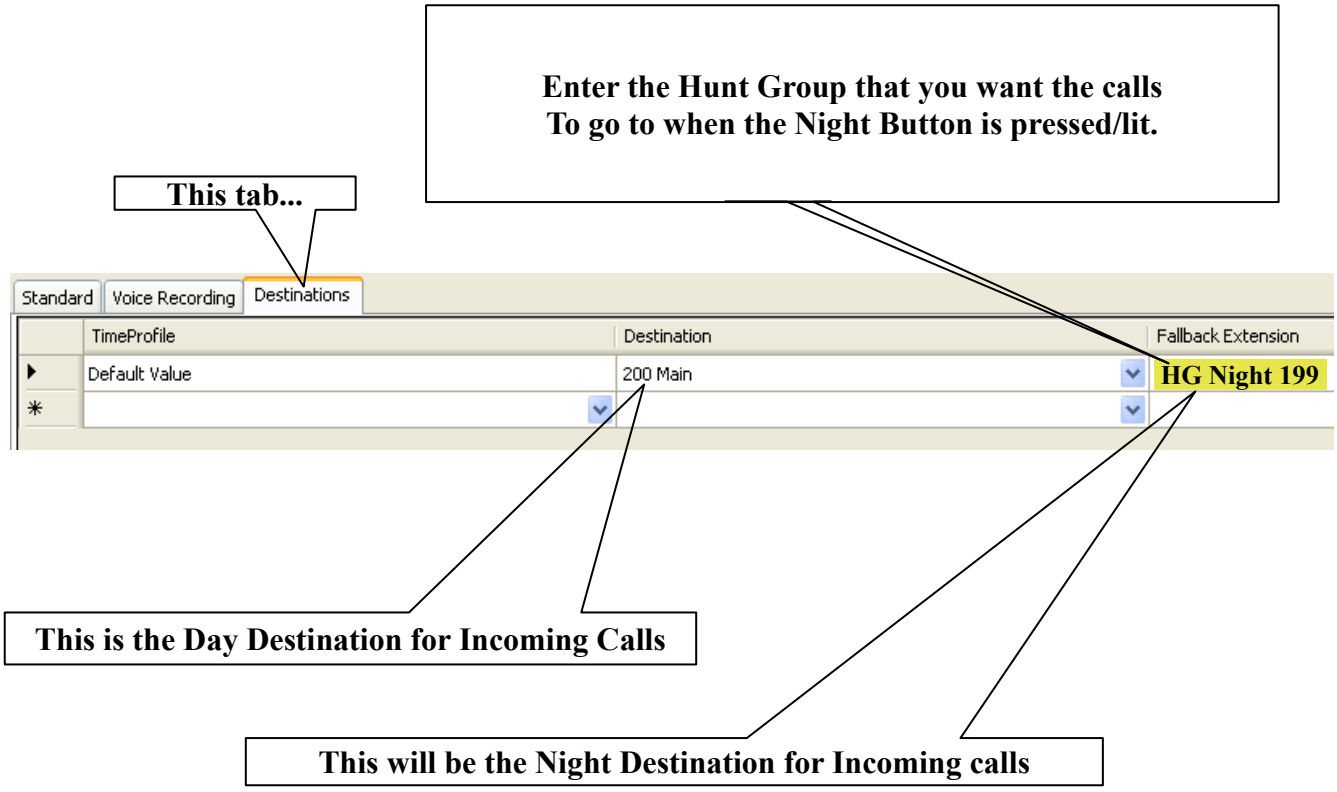
Avaya IP Office Essential Edition

Night Service Button to Switch Hunt Group To Hunt Group

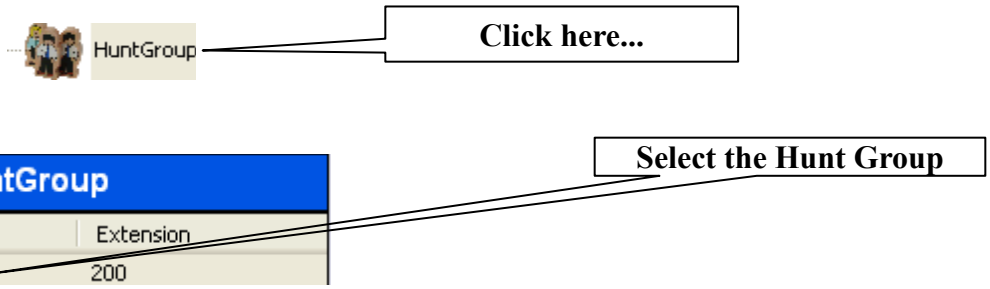
Telquest Tech Support

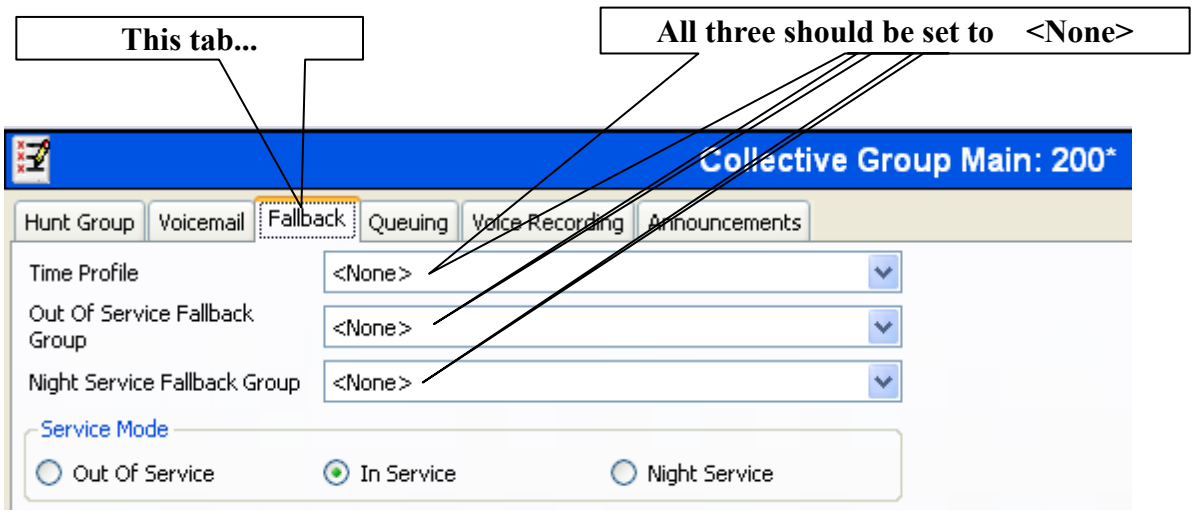
This example uses Hunt Group 200 Main, and Hunt Group 199.
You must create the new Hunt Group 199 first. (HG Night 199)
Set up the Incoming Call Route

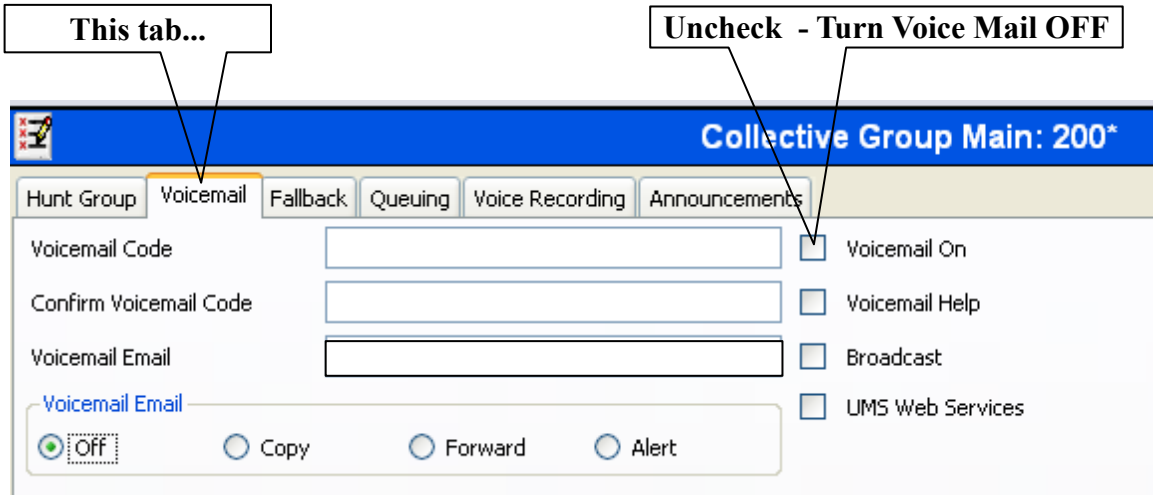




Set up the Hunt Group

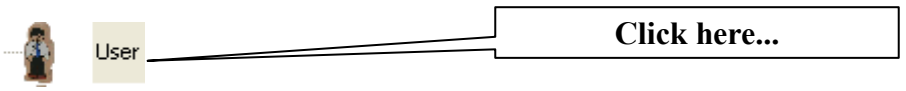


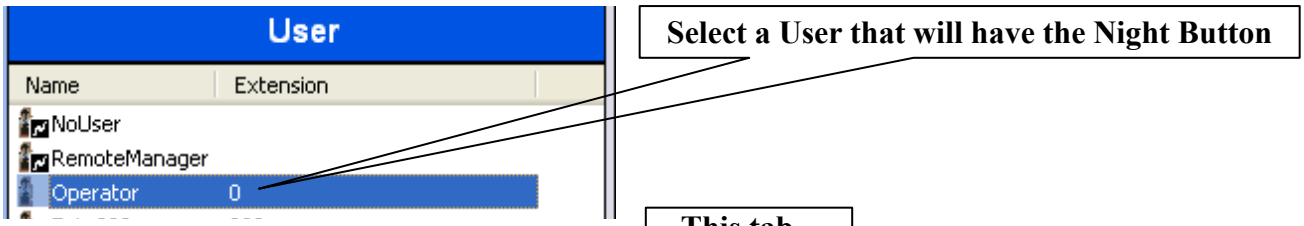


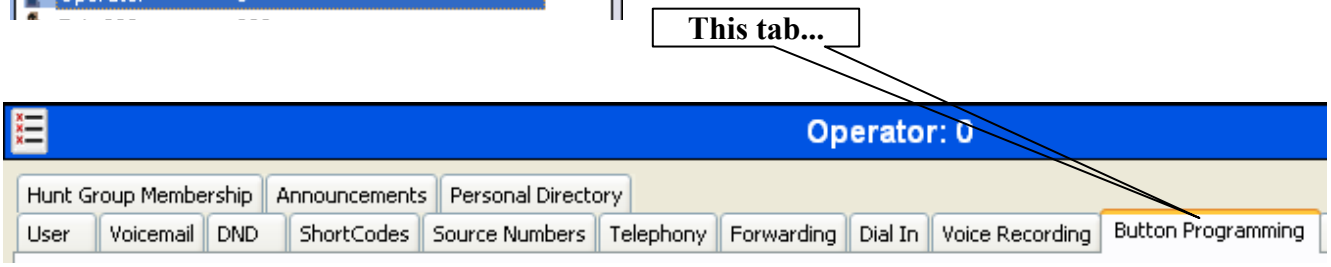


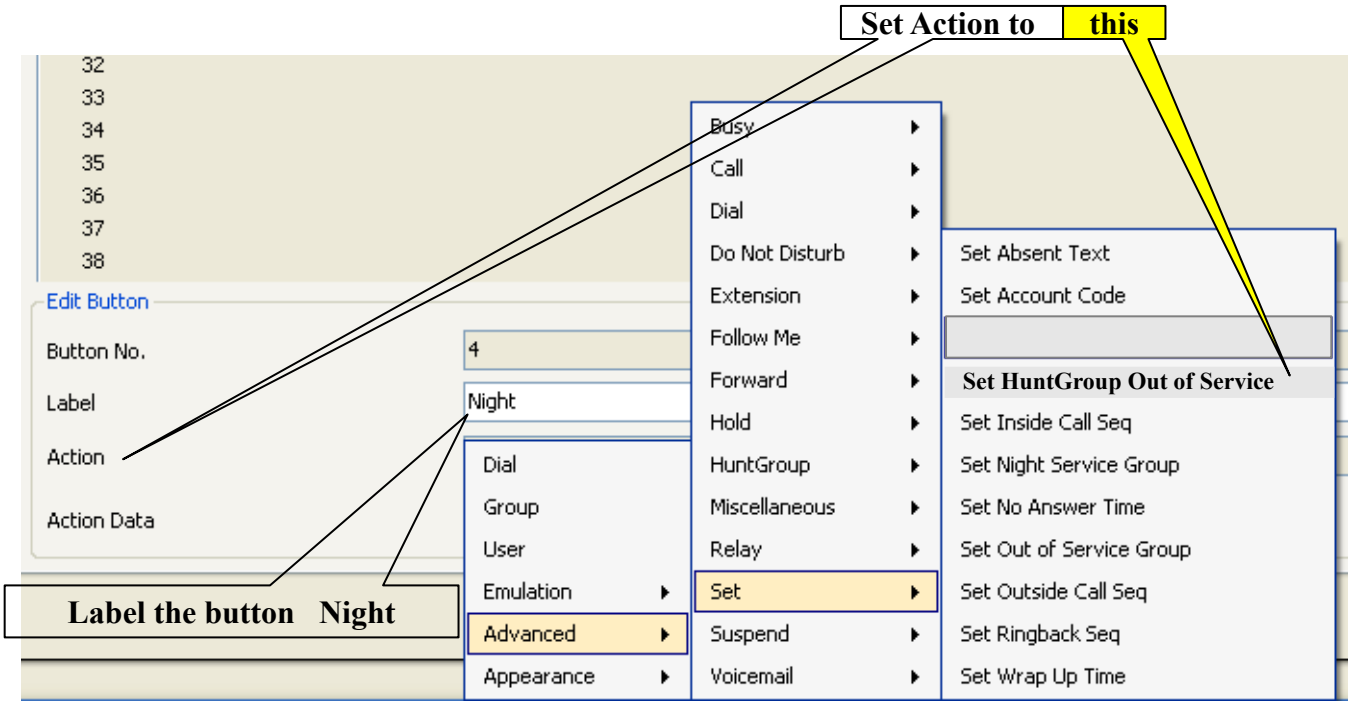
Setup Night Service Button on a phone

Note: The "Night Service" button is really a "Set Hunt Group Out of Service" button.

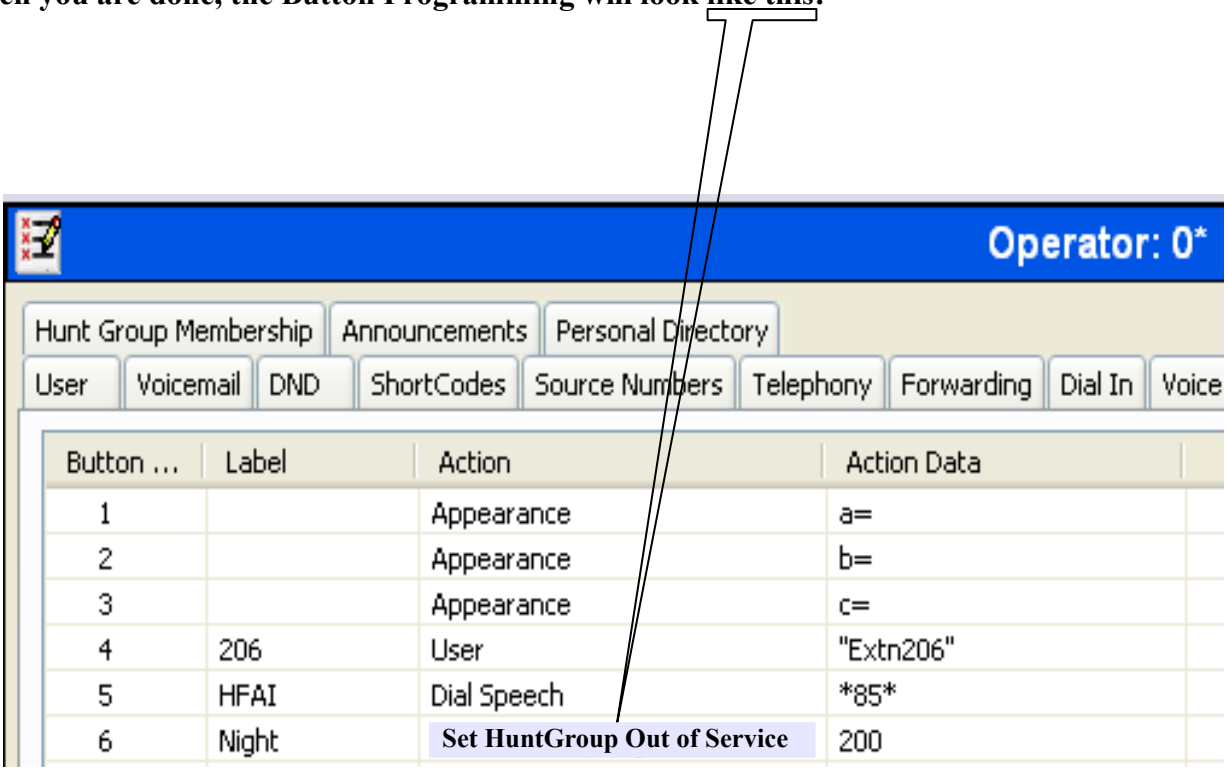








When you are done, the Button Programming will look like this:



Operation:

The Set HuntGroup Out of Service button is a Toggle On/Toggle Off control.

If you are using it on a phone with LEDs, then the LED will light when Night Service is active.

If you are using a phone with an LCD, there will be a small triangle next to Night when active.

Note:
We are using the Action Set HuntGroup Out of Service instead of Set HuntGroup Night Service because Set HuntGroup NightService will not turn the LED on when active.

When the Night Button is lit, the extensions in HG Night 199 will ring instead of Main 200.