

Avaya IP Office Essential Edition

Night Service Button to Switch Hunt Group To Hunt Group

Telquest Tech Support

This **example** uses Hunt Group 200 Main, and Hunt Group 199.

You must create the new Hunt Group 199 first. (HG Night 199)

Set up the Incoming Call Route



Incoming Call Route

Click here...

Incoming Call Route		
Line Group Id	Incoming Number	Destination
0		200 Main

Select the correct
Incoming Call Route

Enter the Hunt Group that you want the calls
To go to when the Night Button is pressed/lit.

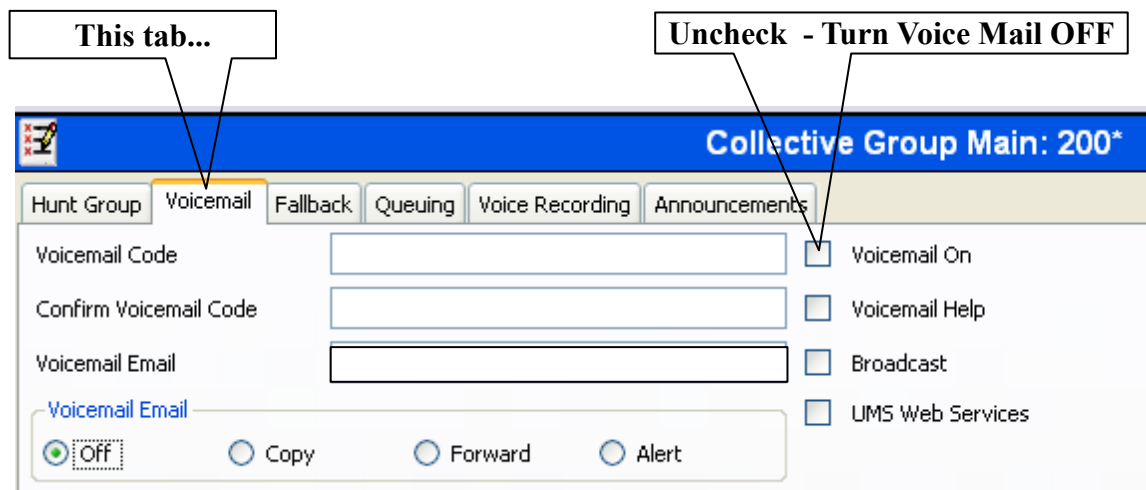
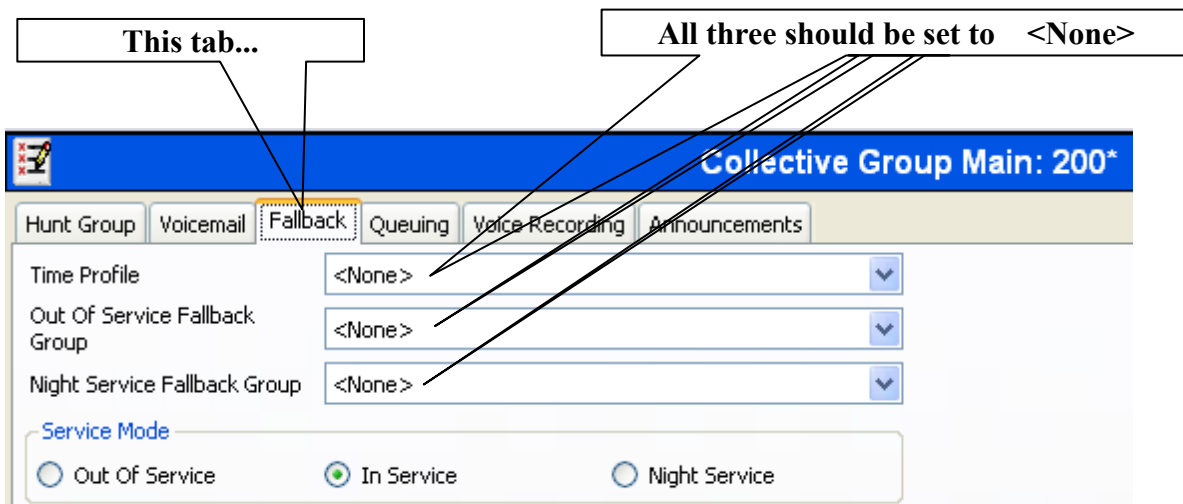
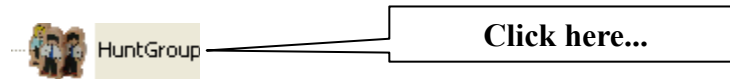
This tab...

Standard Voice Recording Destinations			
	TimeProfile	Destination	Fallback Extension
▶	Default Value	200 Main	▼ HG Night 199
*		▼	▼

This is the Day Destination for Incoming Calls

This will be the Night Destination for Incoming calls

Set up the Hunt Group



Setup Night Service Button on a phone

Note: The “Night Service” button is really a “Set Hunt Group Out of Service” button.

Click here...

Select a User that will have the Night Button

This tab...

Set Action to this

Label the button Night

Set Action Data to the Hunt Group 200 Main

The interface shows the 'User' selection screen with a list of users: NoUser, RemoteManager, and Operator (0). The 'Button Programming' tab is selected. The 'Edit Button' form shows the 'Action' dropdown menu with the 'Set' option selected. The 'Action Data' field is set to '200 Main'.

Name	Extension
NoUser	
RemoteManager	
Operator	0

Operator: 0

Hunt Group Membership Announcements Personal Directory

User Voicemail DND ShortCodes Source Numbers Telephony Forwarding Dial In Voice Recording Button Programming

32
33
34
35
36
37
38

Edit Button

Button No. 4

Label Night

Action

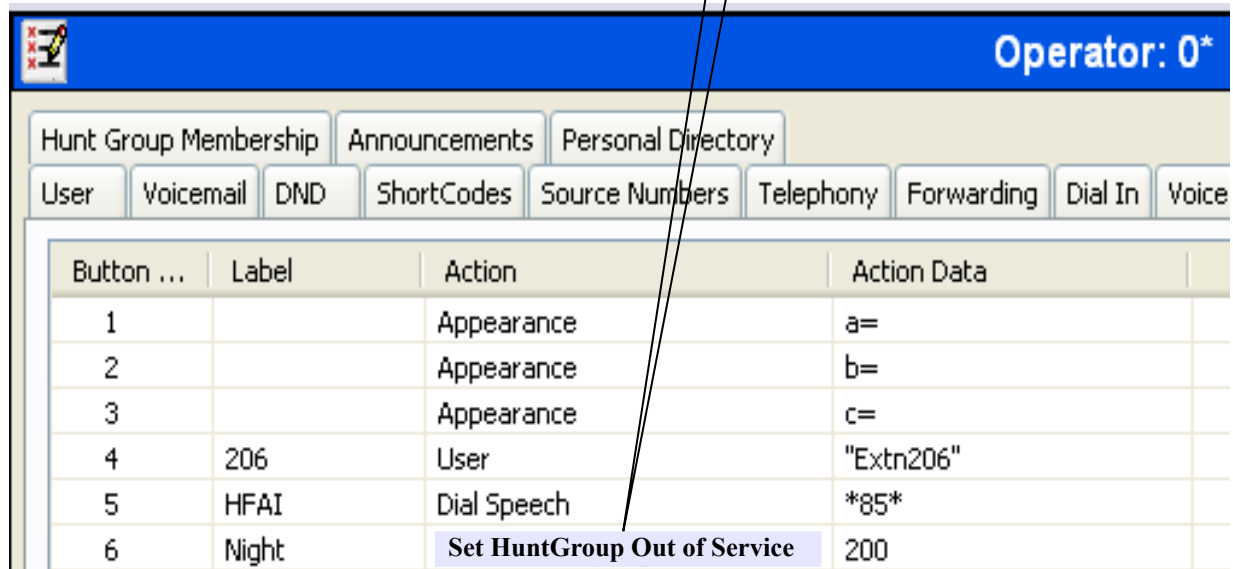
Action Data

200 Main

Set Action to this

Set Action Data to the Hunt Group 200 Main

When you are done, the Button Programming will look like this:



The screenshot shows a web-based interface for button programming. At the top, there is a blue header bar with a small icon on the left and the text "Operator: 0*" on the right. Below the header is a navigation bar with several tabs: "Hunt Group Membership", "Announcements", "Personal Directory", "User", "Voicemail", "DND", "ShortCodes", "Source Numbers", "Telephony", "Forwarding", "Dial In", and "Voice". The "Hunt Group Membership" tab is currently selected. Below the navigation bar is a table with four columns: "Button ...", "Label", "Action", and "Action Data". The table contains six rows of data. The sixth row is highlighted in blue, and a callout box from the text above points to the "Action" cell of this row.

Button ...	Label	Action	Action Data
1		Appearance	a=
2		Appearance	b=
3		Appearance	c=
4	206	User	"Extn206"
5	HFAI	Dial Speech	*85*
6	Night	Set HuntGroup Out of Service	200

Operation:

The Set HuntGroup Out of Service button is a Toggle On/Toggle Off control.

If you are using it on a phone with LEDs, then the LED will light when Night Service is active.

If you are using a phone with an LCD, there will be a small triangle next to Night when active.

Note:

We are using the Action Set HuntGroup Out of Service instead of Set HuntGroup Night Service because Set HuntGroup NightService will not turn the LED on when active.

When the Night Button is lit, the extensions in HG Night 199 will ring instead of Main 200.